

1. **Aggression:** any physical or verbal behavior intended to hurt or destroy.
2. **Altruism:** unselfish regard for the welfare of others.
3. **Attitude:** feelings, often influenced by our beliefs, that predispose us to respond in a particular way to objects, people, and events.
4. **Attribution Theory:** the theory that we explain someone's behavior by crediting either the situation or the person's disposition.
5. **Bystander Effect:** the tendency for any given bystander to be less likely to give aid if other bystanders are present.
6. **Central Route Persuasion:** attitude change path in which interested people focus on the arguments and respond with favorable thoughts.
7. **Cognitive Dissonance Theory:** the theory that we act to reduce the discomfort (dissonance) we feel when two of our thoughts (cognitions) are inconsistent. For example, when our awareness of our attitudes and of our actions clash, we can reduce the resulting dissonance by changing our attitudes.
8. **Companionate Love:** the deep affectionate attachment we feel for those with whom our lives are intertwined.
9. **Conflict:** a perceived incompatibility of actions, goals, or ideas.
10. **Conformity:** adjusting one's behavior or thinking to coincide with a group standard.
11. **Culture:** the enduring behaviors, ideas, attitudes, values, and traditions shared by a group of people and transmitted from one generation to the next.
12. **Deindividuation:** the loss of self-awareness and self-restraint occurring in group situations that foster arousal and anonymity.
13. **Discrimination:** unjustifiable negative behavior toward a group and its behavior.
14. **Equity:** a condition in which people receive from a relationship in proportion to what they give to it.
15. **Foot-in-the-door Phenomenon:** the tendency for people who have first agreed to a small request to comply later with a larger request.
16. **Frustration-aggression Principle:** the principle that frustration--the blocking of an attempt to achieve some goal--creates anger, which can generate aggression.
17. **Fundamental Attribution Error:** the tendency for observers, when analyzing another's behavior, to underestimate the impact of the situation and to overestimate the impact of personal disposition.
18. **GRIT:** "Graduated and Reciprocated initiatives in Tension-Reduction"-- a strategy designed to decrease international tensions.
19. **Group Polarization:** the enhancement of a group's prevailing inclinations through discussion within the group.
20. **Groupthink:** the mode of thinking that occurs when the desire for harmony in a decision-making group overrides a realistic appraisal of alternatives.
21. **Informational Social Influence:** influence resulting from one's willingness to accept others' opinions about reality.
22. **Ingroup:** "Us"--people with whom we share a common identity.
23. **Ingroup Bias:** the tendency to favor our own group.
24. **Just-world Phenomenon:** the tendency for people to believe the world is just and that people therefore get what they deserve and deserve what they get.
25. **Mere Exposure Effect:** the phenomenon that repeated exposure to novel stimuli increases liking of them.
26. **Mirror-image Perceptions:** mutual views often held by conflicting people, as when each side sees itself as ethical and peaceful and views the other side as evil and aggressive.
27. **Norm:** an understood rule for accepted and expected behavior. Norms prescribe "proper" behavior.
28. **Normative Social Influence:** influence resulting from a person's desire to gain approval or avoid disapproval.
29. **Other-race Effect:** the tendency to recall faces of one's own race more accurately than faces of other races. Also called the 'cross-race effect' and the 'own-race bias.'
30. **Outgroup:** "Them"--those perceived as different or apart from our ingroup.
31. **Passionate Love:** an aroused state of intense positive absorption in another, usually present at the beginning of a love relationship.
32. **Peripheral Route Persuasion:** attitude change path in which people are influenced by incidental cues, such as the speaker's attractiveness.
33. **Personal Space:** the buffer zone we like to maintain around our bodies.
34. **Prejudice:** an unjustifiable (and usually negative) attitude toward a group and its members. Prejudice generally involves stereotyped beliefs, negative feelings, and a predisposition to discriminatory action.
35. **Reciprocity Norm:** an expectation that people will help, not hurt, those who have helped them.
36. **Role:** a set of expectations (norms) about a social position, defining how those in the position ought to behave.
37. **Scapegoat Theory:** the theory that prejudice offers an outlet for anger by providing someone to blame.
38. **Self-disclosure:** revealing intimate aspects of oneself to others.
39. **Self-fulfilling Prophecy:** a belief that leads to its own fulfillment.
40. **Social Exchange Theory:** the theory that our social behavior is an exchange process, the aim of which is to maximize benefits and minimize costs.
41. **Social Facilitation:** stronger responses on simple or well-learned tasks in the presence of others.
42. **Social Loafing:** the tendency for people in a group to exert less effort when pooling their efforts toward attaining a common goal than when individually accountable.
43. **Social Psychology:** the scientific study of how we think about, influence, and relate to one another.
44. **Social-responsibility Norm:** an expectation that people will help those dependent upon them.

45. **Social Trap:** a situation in which the conflicting parties, by each rationally pursuing their self-interest, become caught in mutually destructive behavior.
46. **Stereotype:** a generalized (sometimes accurate but often overgeneralized) belief about a group of people.
47. **Superordinate Goals:** shared goals that override differences among people and require their cooperation.